

CONSUMER COMPLAINT REPORT

DATEA	CMPLID	MAKETXT	MODELTX	YEARTXT	CRASH	FIRE	INJURED	DEATHS	COMPDESC	STATE	VIN
<i>NISSAN NORTH AMERICA, INC.</i>											
20060913	605950	INFINITI	M35	200	N	N			ELECTRICAL SYSTEM	NY	
JNKAY01E86M	20060913		8500								

6

DT* THE CONTACT STATED THE IGNITION WAS DESIGNED WITH A KEYLESS PUSH BUTTON STARTER AND UPON EXITING THE VEHICLE THERE WAS NO ALARM TO REMIND THE OCCUPANTS TO DEPRESS THE BUTTON TO TURN OFF THE ENGINE. THE DEALER AND MANUFACTURER WERE ALERTED. UPDATED 10/25/2006 - THE CONSUMER HAS INADVERTENTLY LOCK THE VEHICLE AND LEFT IT RUNNING TWICE. *NM

TOYOTA MOTOR CORPORATION

20070328	626911	TOYOTA	AVALON	200	N	N	0	0	ELECTRICAL SYSTEM	MO	
4T1BK36B97U	20070328		200								

7

TL* THE CONTACT OWNS A 2007 TOYOTA AVALON. THE VEHICLE'S PUSH BUTTON STARTER WILL NOT START THE VEHICLE. THE DEALER INFORMED THE CONTACT THAT THE PUSH STARTER NEEDED TO BE REPROGRAMMED. THE DAY AFTER THE PUSH BUTTON STARTER WAS REPROGRAMMED THE CONTACT WAS UNABLE TO START THE VEHICLE. DURING A SECOND ATTEMPT TO REPAIR THE VEHICLE THE DEALER REPROGRAMMED THE STARTER WITH THE COMPUTER IN THE VEHICLE. THE CONTACT STATED THAT THE FAILURE CONTINUED TO OCCUR. THE CURRENT AND FAILURE MILEAGE WERE 200. *AK UPDATE 04/19/07 *TR

20070417	626097	TOYOTA	AVALON	200	N	N			VEHICLE SPEED CONTROL:ACCELERATOR PEDAL	IA	
4T1BK36B17U	20070417		7940								

7

WE HAD A DRIVING INSTRUCTOR CONDUCTING A CLASS USING THE 2007 AVALON. THE INSTRUCTOR WAS DRIVING AND ACCELERATED TO PASS A VEHICLE AT APPROXIMATELY 35 MPH AND THE ACCELERATORS STUCK AND THE CAR REACHED 8000+ RPMs THE INSTRUCTOR HAD TO ENGAGE THE BRAKE AND PUT THE CAR IN NEUTRAL AND THE CAR WOULD NOT TURN OFF, USING THE PUSH BUTTON START. IT FINALLY TURNED OFF AFTER NUMEROUS TRIES ON THE PUSH BUTTON. ONCE THE MOTOR TURNED OFF THE ACCELERATOR THEN CAME UP SLOWLY BY ITS SELF. WE CALLED THE DEALERSHIP, AND WERE TOLD IT MUST HAVE BEEN THE FLOOR MATS. THERE WERE THREE PEOPLE IN THIS CAR AND THEY ALL SAW THE SAME THING. THE FLOOR MATS HAD NOTHING TO DO WITH THIS PROBLEM. WE HAD THE DEALER GO OVER THE CAR AND AGAIN WERE TOLD THERE WAS NOTHING WRONG. WE HOWEVER DO NOT BELIEVE THEIR FINDINGS. *AK

Friday, August 24, 2007